Information Communications Technician

How can an ICT apprentice benefit my business?

An ICT apprentice would support your business to deliver efficient operation and control of the IT and/or Telecommunications infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or to end-users provisioned as cloud services that is required to deliver and support the information systems needs of an organisation.

Who is the ICT apprenticeship for?

The information communications technician apprenticeship will suit job roles including; IT support officer, Help desk support, Network support, Communications technician, Network field operative.
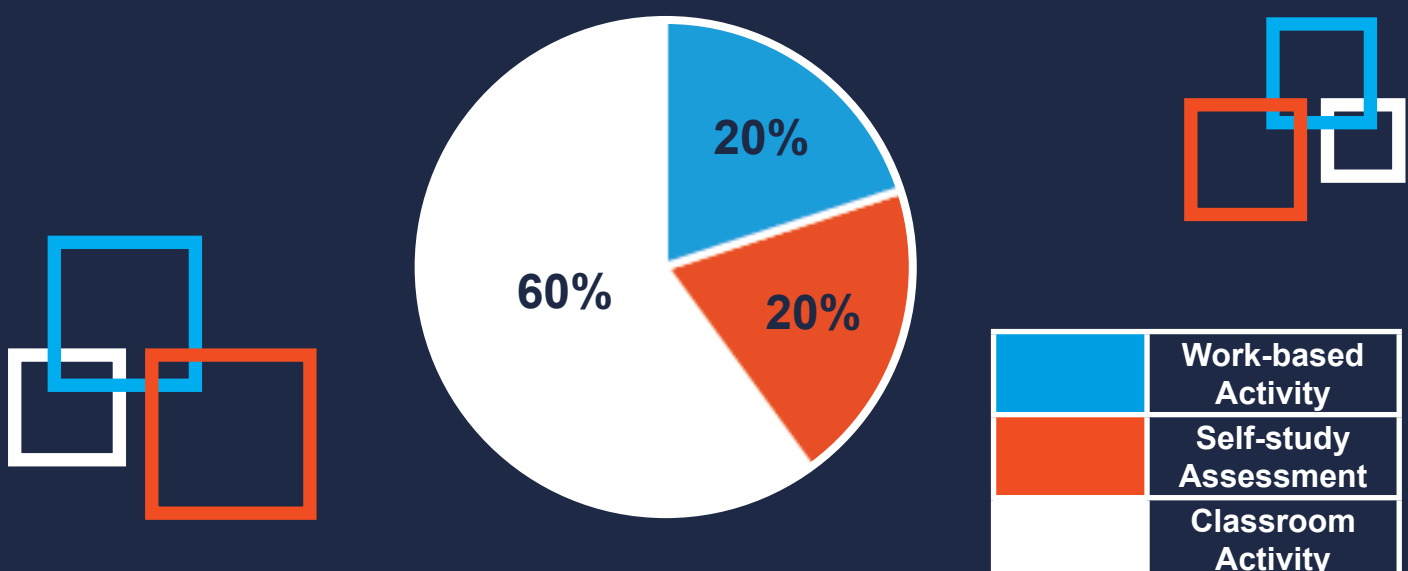
What will it cost the business to take on an apprentice?

Levy-paying employers in England can use funds in their Apprenticeship Service Account to fund apprenticeship training costs.

Non-levy paying employers: The government will fund between 95% - 100%* of the cost of training an apprentice.

*This depends on how many people are employed within the company, the age of the apprentice and also if they have been in care or have a Local Authority Education, Health and Care Plan

How is the '20% off-the-job' training delivered?

20%

20%

60%

	Work-based Activity
	Self-study Assessment
	Classroom Activity

Functional Skills

If your apprentice does not hold a GCSE 4/5 or equivalent in English and maths, they will be required to complete functional skills. Delivery options will be agreed upon before the commencement of the apprenticeship.

End Point Assessment

The EPA tests and validates the knowledge, skills and behaviours that an apprentice has gained during their training and demonstrates the competence of an apprentice in their role. This assessment for the Information Communications Technicians apprenticeship consists of:

• Project report with questioning (4 day block project)
• Professional discussion underpinned by portfolio

The Learner Journey

Month 1	Sign-up and Induction	Skills scan . Developmental activities (including extended writing guidance) . Induction . Training plan
Months 2-13	On programme	Classroom session . Qualification preparation and exams
Months 14 - 15	Gateway to EPA	Portfolio building . Tutorials . Project preparation and implementation
Months 16 - 18	EPA	Portfolio submission . Project report submission

Classroom Delivery

Apprentices will attend college one day per week (Wednesday) between 9am and 1pm. Self study/work based evidence gathering is completed for 4 hours per week.

Progression

Successful candidates may progress onto a higher apprenticeship or gain full-time employment. Qualifications include:

• Network engineer apprenticeship
• Data analyst apprenticeship
• Software technician apprenticeship

Additional 'Optional' Qualification

CompTIA A+   Cost: £292 (2 exams at £146 per exam)

As part of the Information Communications Technician Apprenticeship your apprentice may also complete the CompTIA A+ qualification. This certificate is an entry-level qualification in the IT industry and is widely accepted as an industry standard certification. The qualification is offered on an individual basis dependant on 6 week progress report.